

QUALITY POLICY

"GOOD BUSINESS IS SUCH AS ALL PARTICIPANTS ARE SATISFIED."

Tomáš Baťa

In accordance with the context and strategic intentions, the management of **ZLÍN ROBOTICS** announces **this Quality Policy** aimed at continuous improvement of the quality management system and permanent orientation towards satisfied customers and employees.

Principles of quality policy:

1. **Continuous improvement** - creating conditions for continuous improvement:
 - business processes
 - quality system
 - the quality of our products and services
2. **System approach** - search for new organizational and technical solutions increasing:
 - quality
 - productivity
 - production efficiency
 - service and product innovation
 - satisfaction
 - added value
3. **Employee care:**
 - To support personal and professional development of employees
 - Take care of the working environment, safety and health at work
4. **Customer focus** - actively cooperate and create long-term business partnerships with our customers
5. **Supplier relationships** - create mutually beneficial supplier-customer relationships

The management of ZLÍN ROBOTICS undertakes to implement the quality policy:

- Revise and update measurable quality objectives annually and communicate them to stakeholders
- to support continuous improvement aimed at increasing the quality of production and increasing the professional competence of all employees
- provide the necessary resources for the implementation of the Quality Policy and quality objectives
- regularly review the quality system
- to support the improvement of the working environment
- comply with relevant legislative requirements

Top management expects from all employees of the company:

- full responsibility for the quality and economy of their work
- strict adherence to all procedures set out in the quality system documentation
- active approach and involvement in the process of increasing labor productivity
- active approach and involvement in the continuous improvement of the quality of products and services

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Dr.- Ing. Jiří Rašner
director of the company